



## Superior Court of Arizona in Maricopa County

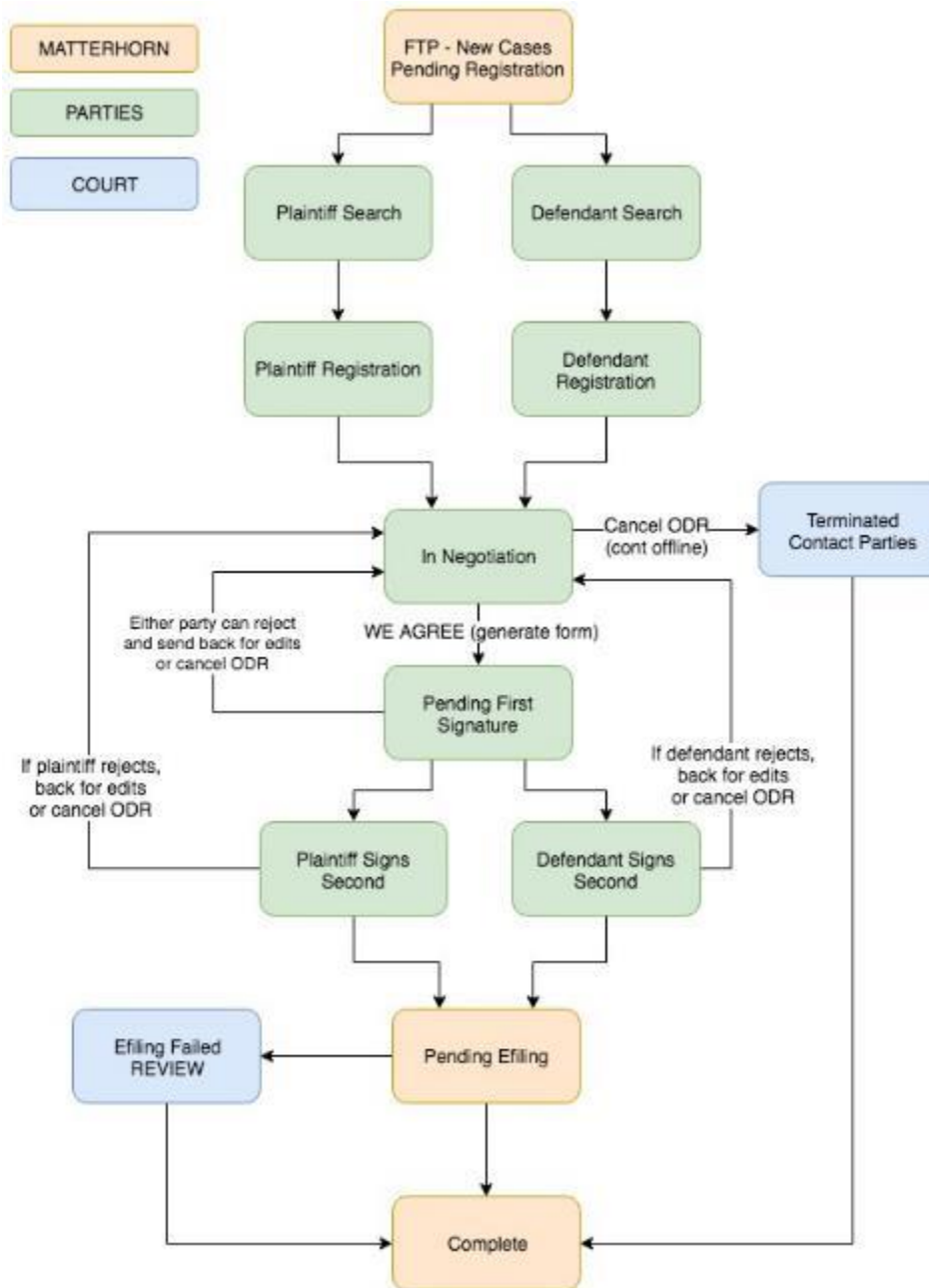
Online Dispute Resolution

### Reference Guide

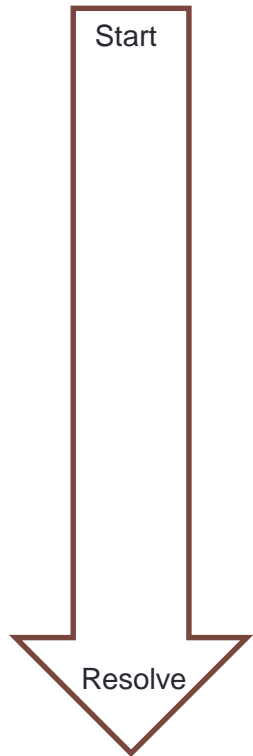
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February 2019

# Workflow




## Reference Guide Workflow, Highlights



1. Defendant and plaintiff search for case(s)
2. Defendant and Plaintiff Register and opt in
3. Defendant use conversation space and negotiate agreement
4. Either party prepares agreement
5. Agreement is routed to each party for review and signature
6. Agreement is reviewed and signed by parties
7. Case is finalized via e-File

# Defendant & Plaintiff Welcome and Search Page



## Superior Court of Arizona in Maricopa County

Online Dispute Resolution

[Home](#)
[About](#)
[FAQ](#)

### Welcome

Superior Court of Arizona in Maricopa County is happy to offer Online Dispute Resolution to you as a free service provided by the court. Online Dispute Resolution is an easy and convenient way to resolve a dispute from your computer or mobile device saving everyone time, resources, and the frustration of a lawsuit and going to court.

### Search to Get Started

To see if your case is eligible enter the case number and **defendant** last name exactly as it appears on your court notice.

#### Existing Users

LOG IN

If you have already registered for this site, please log in to access your dashboard or to search for new eligible cases.

### Search

Case Number

Defendant Last Name

SEARCH

#### Online Dispute Resolution

1. Register & log in
2. Start the conversation
3. Make an agreement

#### About Superior Court of Arizona in Maricopa County

The Superior Court of Arizona in Maricopa County is pleased to offer online options to resolve certain civil matters. [Read more](#)

#### Questions?

We have answers!

Visit our [Frequently Asked Questions](#).

# Defendant Searches by Case Number and Last Name



## Superior Court of Arizona in Maricopa County

Online Dispute Resolution

[Home](#)

[About](#)

[FAQ](#)

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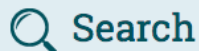
## Search to Get Started

To see if your case is eligible enter the case number and **defendant** last name exactly as it appears on your court notice.

### Existing Users

[LOG IN](#)

If you have already registered for this site, please log in to access your dashboard or to search for new eligible cases.



Search

Case Number

A99999-10

Defendant Last Name

Yellow

[SEARCH](#)

### Online Dispute Resolution

1. Register & log in
2. Start the conversation
3. Make an agreement

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## Defendant Search Results and Registration Options

**Superior Court of Arizona in Maricopa County**  
Online Dispute Resolution

[Home](#) [About](#) [FAQ](#)

### 1 Result Found

**Mediation**  
**Plaintiff:** National Credit - PLAINTIFF  
**Defendant:** Yolanda Yellow - DEFENDANT  
**Case Number:** A99999-01  
**Filing Date:** 12/20/2018

→

[REGISTER AS NATIONAL CREDIT](#)  
[REGISTER AS YOLANDA YELLOW](#)

When the defendant clicks their name, they are directed to the registration page, where they receive more information about the ODR application where they provide consent, email, Mobile phone (if available) and set a password.

# Defendant Registration including Password Setup

## Welcome: Complete Your Registration

The Superior Court of Arizona in Maricopa County has invited you to participate in online dispute resolution, or ODR — a free court program that allows certain types of civil disputes to be resolved online. If you and the other party are able to come to an agreement your entire case can be handled without requiring an in-person appearance. To proceed with ODR, please verify your contact information below. *We will never share your phone and email address with anyone other than the court, for any reason. If you wish, you may share your contact information with the other party during negotiations.*

- ☒ By Participating in Online Dispute Resolution (ODR), you consent to receive electronic documents from the ODR application and the Clerk of the Superior Court pursuant to ARS Sections 44-7005, 44-7015, 44-7042, and 44-7051. The Clerk of the Superior Court may distribute court documents to the email address listed below. You are responsible for maintaining this email address, and for checking it on a regular basis. If the email address changes, you will notify the Clerk of the Superior Court. You acknowledge that this consent is voluntary, and if you no longer wish to receive documents from the Clerk of the Superior Court electronically, you will send written notification to the Clerk of the Superior Court and request that all future records be sent in paper form.
- ☒ By providing your cell phone number, you are opting-in to receive text notifications regarding your ODR case. Standard text messaging rates may apply. A cell phone is not required to participate in ODR.

If you do not have an email address, please visit the [FAQ PAGE](#) for instructions on how to setup a free email.

**Email**

**Cell Phone**

**Password**

8 or more characters, upper and lower case letters, at least one digit or special character.

**Already Registered? Please log in.**

**Email**


**Password**

**LOG IN**

**SUBMIT**

CANCEL

# Defendant Messaging and Notifications After Registering



**Superior Court of Arizona in Maricopa County**  
Online Dispute Resolution

[mike+yellow@getmatterhorn.com](#) | [Log Out](#)

[Home](#)
[Dashboard](#)
[About](#)
[FAQ](#)

### Status

- Pending Registration**
  - In Negotiation
  - Pending Signatures
  - Finalizing
  - Terminated
  - Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details

**Case Number**  
A99999-01

**Complete ODR By**  
Apr 22, 2019

**Status** Conversations History

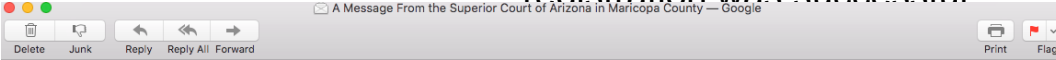
You don't currently have access to any conversations.

## You've Arrived! Awaiting the Second Party

You have completed your registration. There is nothing for you to do at this time. We will email and/or text status alerts when the other party has registered or when new messages are waiting in your conversation space.

Matterhorn waits for both parties to register before moving the case to the next step. After registering and logging in, the first party will see “Pending Registration”. When the other party registers and logs in, the case will be moved to “In Negotiation”.

Matterhorn also notifies via email that the defendants registration was successful



A Message From the Superior Court of Arizona in Maricopa County — Google

Delete Junk Reply Reply All Forward

no-reply@courtinnovations.com  
To: mike+yellow@getmatterhorn.com  
A Message From the Superior Court of Arizona in Maricopa County

Today at 10:30 AM

Hello,


You have successfully registered for online dispute resolution. To return to your status page, [log in here](#).

Sincerely,  
Superior Court of Arizona in Maricopa County  
201 W. Jefferson Street  
Phoenix, AZ 85003  
(602) 506-1497

**DO NOT REPLY TO THIS MESSAGE**



# Plaintiff Registration by Case Number and Defendant's Last Name



## Superior Court of Arizona in Maricopa County

Online Dispute Resolution

[Home](#)
[About](#)
[FAQ](#)

### Welcome

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### Search to Get Started

To see if your case is eligible enter the case number and **defendant** last name exactly as it appears on your court notice.

#### Existing Users

LOG IN

If you have already registered for this site, please log in to access your dashboard or to search for new eligible cases.



### Search

Case Number

Defendant Last Name

SEARCH

#### Online Dispute Resolution

1. Register & log in
2. Start the conversation
3. Make an agreement

#### About Superior Court of Arizona in Maricopa County

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#### Questions?

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## Plaintiff Results and Registration Options



**Superior Court of Arizona in Maricopa County**  
Online Dispute Resolution

[Home](#) [About](#) [FAQ](#)

### 1 Result Found

**Mediation****Plaintiff:** National Credit - PLAINTIFF**Defendant:** Yolanda Yellow - DEFENDANT**Case Number:** A99999-01**Filing Date:** 12/20/2018

REGISTER AS NATIONAL CREDIT

REGISTER AS YOLANDA YELLOW

When the Plaintiff clicks their name/ business name as above, they are directed to the registration page, where they receive more information about the ODR application where they provide consent, email, mobile phone (if available) and set a password.

# Complete Registration as Plaintiff



## Welcome: Complete Your Registration

The Superior Court of Arizona in Maricopa County has invited you to participate in online dispute resolution, or ODR — a free court program that allows certain types of civil disputes to be resolved online. If you and the other party are able to come to an agreement your entire case can be handled without requiring an in-person appearance. To proceed with ODR, please verify your contact information below. *We will never share your phone and email address with anyone other than the court, for any reason. If you wish, you may share your contact information with the other party during negotiations.*

- ☒ By Participating in Online Dispute Resolution (ODR), you consent to receive electronic documents from the ODR application and the Clerk of the Superior Court pursuant to ARS Sections 44-7005, 44-7015, 44-7042, and 44-7051. The Clerk of the Superior Court may distribute court documents to the email address listed below. You are responsible for maintaining this email address, and for checking it on a regular basis. If the email address changes, you will notify the Clerk of the Superior Court. You acknowledge that this consent is voluntary, and if you no longer wish to receive documents from the Clerk of the Superior Court electronically, you will send written notification to the Clerk of the Superior Court and request that all future records be sent in paper form.
- ☒ By providing your cell phone number, you are opting-in to receive text notifications regarding your ODR case. Standard text messaging rates may apply. A cell phone is not required to participate in ODR.

If you do not have an email address, please visit the [FAQ PAGE](#) for instructions on how to setup a free email.

Email

mike+national@getmail

Cell Phone

(734)560-8922

Password

.....

8 or more characters, upper and lower case letters, at least one digit or special character.

Already Registered? Please log in.

Email

Password

LOG IN

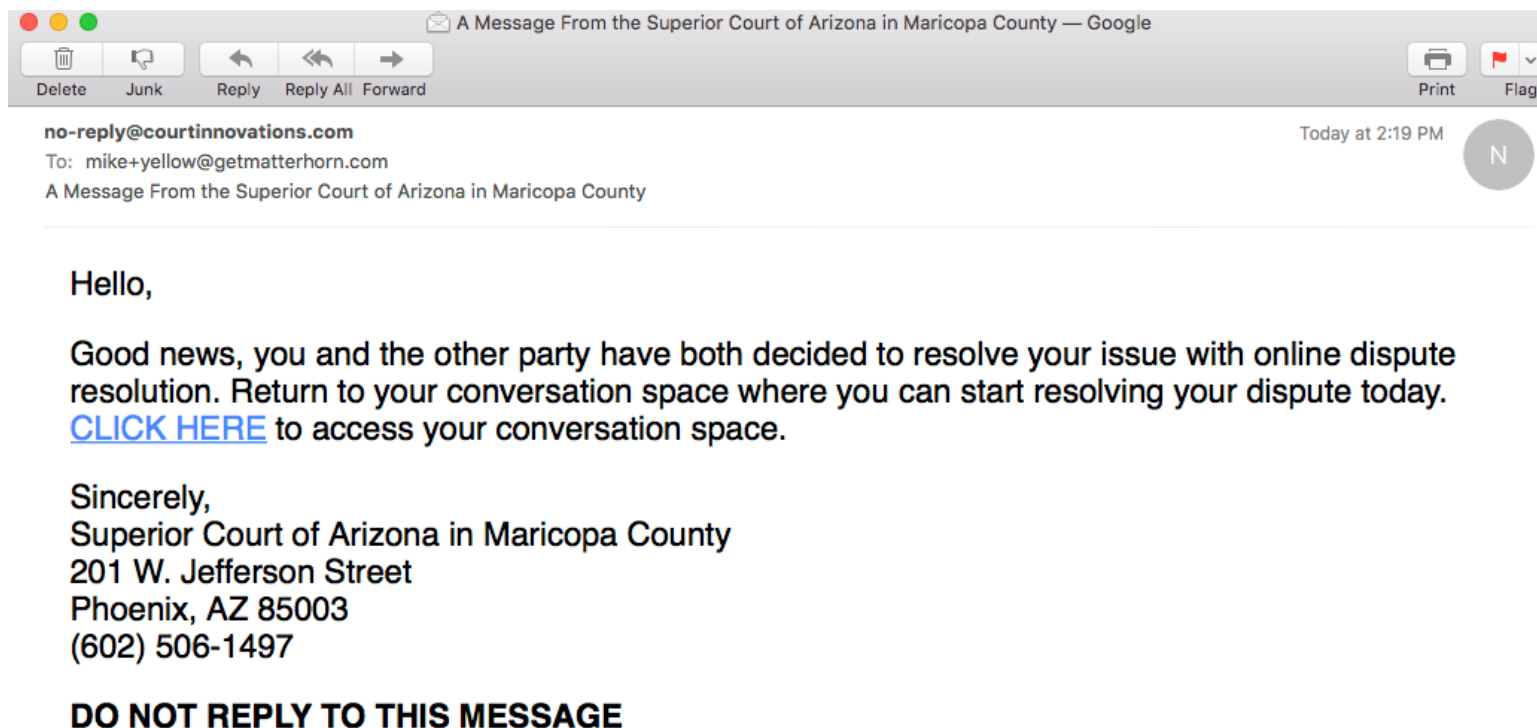
SUBMIT

CANCEL

To proceed as a Plaintiff, you will have to provide your consent, enter your email, and set your password.

If Already Registered the system does not ask to set a password again.

## Notification when both parties have registered - it's resolution go time!



## Case Dashboard, up to 5 Cases – List View

### Dispute Resolution Dashboard

To register for a new online dispute [use the ODR search page to see if your civil case is eligible.](#)

**Case Number: A11111-51**

**Plaintiff:** National Credit  
**Defendant:** Yolanda Yellow

**Registration**

VIEW DETAILS

**Case Number: A11111-52**

**Plaintiff:** National Credit  
**Defendant:** Vivianne Violet

**Registration**

VIEW DETAILS

**Case Number: A11111-53**

**Plaintiff:** National Credit  
**Defendant:** Walter White

**Registration**

VIEW DETAILS

**Case Number: A11111-54**

**Plaintiff:** National Credit  
**Defendant:** Sarah Silver

**Registration**

VIEW DETAILS

**Case Number: A11111-55**

**Plaintiff:** National Credit  
**Defendant:** Gregory Golden

**Registration**

VIEW DETAILS

## Case Dashboard more than 5 Cases – Table View

### Dispute Resolution Dashboard


To register for a new online dispute [use the ODR search page to see if your civil case is eligible.](#)

Plaintiff	Defendant	Case Number	Date Initiated ↑	Status
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
National Credit	Yolanda Yellow	A11111-61	2/21/2019	Pending Registration
National Credit	Gregory Golden	A11111-55	2/21/2019	Pending Registration
National Credit	Sarah Silver	A11111-54	2/21/2019	Pending Registration
National Credit	Walter White	A11111-53	2/21/2019	Pending Registration
National Credit	Vivianne Violet	A11111-52	2/21/2019	Pending Registration
National Credit	Yolanda Yellow	A11111-51	2/21/2019	Pending Registration

1-6 of 6

When a party gets more than 5 cases the system switches to a table view to allow for sorting by name, case # and date.

# Plaintiff + Defendant Status Page



Superior Court of Arizona in Maricopa County

Online Dispute Resolution

[Home](#)
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[About](#)
[FAQ](#)

[mike+national@getmattehorn.com](#) | [Log Out](#)

### Status

- Pending Registration
- In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details

**Case Number**  
A99999-01

**Complete ODR By**  
Apr 22, 2019


**Status**

Conversations

History

## Conversation Space Open

You can use the conversation space to send a message to the other party anytime (24/7) that is convenient for you. If the other party leaves you a message, we'll notify you via email/text. You and the other party have until **Apr 22, 2019** to come to an agreement before ODR expires and you must proceed in person.

 A word about using this site... we understand that disputes can be stressful for everyone. Keep in mind that you, the other party, and the court share the goal of resolving the issue quickly and fairly. This is a space for negotiating and reaching resolution, not attacking anyone. So please keep it positive, productive, and work together!

## Create and eFile an Agreement

When an agreement is reached, either party can draft the agreement document by selecting from the forms below. When complete, the document will be available for both parties to review and sign electronically from a computer or mobile device. If you no longer wish to participate in Online Dispute Resolution, you can end the process at any time. Once you do that the court will follow up with the next step for resolving your pending matter(s) in person at the courthouse.

☐ **WE AGREE - choose a form**

☐ **Cancel ODR: Proceed with Court Process**

**SUBMIT**

# Plaintiff + Defendant History Tab

### Status

- Pending Registration
- In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details

**Case Number**  
A99999-01

**Complete ODR By**  
Apr 22, 2019

Status Conversations History

2/21/2019 10:52 AM EST

By Participating in Online Dispute Resolution (ODR), you consent to receive electronic documents from the ODR application and the Clerk of the Superior Court pursuant to ARS Sections 44-7005, 44-7015, 44-7042, and 44-7051. The Clerk of the Superior Court may distribute court documents to the email address listed below. You are responsible for maintaining this email address, and for checking it on a regular basis. If the email address changes, you will notify the Clerk of the Superior Court. You acknowledge that this consent is voluntary, and if you no longer wish to receive documents from the Clerk of the Superior Court electronically, you will send written notification to the Clerk of the Superior Court and request that all future records be sent in paper form.

Yes

By providing your cell phone number, you are opting-in to receive text notifications regarding your ODR case. Standard text messaging rates may apply. A cell phone is not required to participate in ODR.

Yes

The history area stores the affirmation of opting into online dispute resolution as well as other milestones along the online dispute continuum.



## Plaintiff + Defendant Conversations Space

### Status

- Pending Registration
- In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details

**Case Number**  
A11111-61

**Complete ODR By**  
Apr 22, 2019

Status Conversations History

EVERYONE

### Welcome!

Here's how the conversation space works:

You and the other party can use this space to attempt to reach an agreement and resolve the pending matter. Any time the other party sends a message, you will receive an email or text message saying that you have a pending message in the system. Simply login again to review the email.


You can reply to the message using the messaging area at the bottom of the page.

You can attach a file(s) by clicking the paperclip icon in the conversations space. **Make sure that the file that you are uploading is the correct file. You will not be able to delete it from the conversation after uploading.** If the other party sends you a file, you can review it by clicking the message bubble.

If you and the other party reach an agreement, you will be able to prepare and sign electronically.

*i* A word about using this site: we understand that disputes can be stressful for everyone. Keep in mind that you and the other party share the goal of resolving the issue quickly and fairly. This is a space for negotiating and reaching resolution, not attacking anyone. So please keep it positive, productive, and work together.

Enter message here

 Attach Files

SEND

The conversation space contains welcome and guidance language until the parties make their first comment and then the language is removed in lieu of room for the conversation bubbles.

# Conversations Space Attachments

## Status

- Pending Registration
- **In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

## Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

## Case Details

**Case Number**  
A11111-61

**Complete ODR By**  
Apr 22, 2019

Status **Conversations** History

EVERYONE

Hello, I have been getting the bills you have been sending me for \$5,000 and I just don't have that kind of money to pay it back. I have a part time job and don't make much. I have attached a picture of one of my pay stubs.

[Example Pay Stub.png](#) (114 KB)

YY - 2/21/2019 2:23 PM EST

Enter message here

Attach Files

SEND

### Select Files

Click here to browse and select files.  
Example Pay Stub.png 115 KB

Image and PDF files only. Maximum 10MB.

DONE

Acme LLC  
555 Woodworth Drive San Gabriel, CA 91778  
8000 ACME LLC  
EIN: 723000

Earnings Statement

Employee Name	Social Sec. ID	Employee ID	Check No.	Pay Period	Pay Date	
Peter Jones	XXX-XX-7233	163	1201	05/02/2017 - 05/04/2017	05/07/2017	
Earnings	Rate	Hours	Current	Deductions	Current	Year to date
Regular Earnings	25.00	80.00	2,000.00	Federal Tax	316.41	5,769.32
				California State Tax	71.56	868.72
				SDS	18.00	210.00
				Gen. Inv. - GASD	124.00	1,488.00
				Health Insurance Tax	25.00	340.00
YTD Gross	YTD Deductions	YTD Net Pay	Current Total	Current Deductions	Net Pay	
24,000.00	6,704.04	\$17,295.96	2,000.00	536.87	\$1,463.13	

## Plaintiff and Defendant work out the details until they find common ground

Status **Conversations** History

EVERYONE 

Hello, I have been getting the bills you have been sending me for \$5,000 and I just don't have that kind of money to pay it back. I have a part time job and don't make much. I have attached a picture of one of my pay stubs.

[Example Pay Stub.png](#) (114 KB)

YOU - 2/21/2019 2:23 PM EST

Miss Yellow, thank you for the information. I want to assist you to get in the clear with what you owe. I know you said you cannot make the \$5,000 payment however, I am authorized to forgive your debt if you can pay \$2,200 today to National Credit. Can you pay us that amount? I think that is very fair offer.

MC - 2/21/2019 2:37 PM EST

I can borrow \$800 from my Mom and I have \$1,100 saved. I can pay you \$1,900 and thats all I have. Would you take that as payment in full? I can pay this Friday if that works for you. That's all I have.

YOU - 2/21/2019 2:41 PM EST

Hello Miss Yello, I am authorized to accept your payment of \$1,900 in full this Friday as payment in full for what you owe total. I will generate an agreement and send it to you through this system for your review and signature. Thank you.

MC - 2/21/2019 2:48 PM EST

Enter message here

 Attach Files

SEND

# Generate Agreements, either party can create agreement

### Status

- Pending Registration
- In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details

**Case Number**  
A99999-01

**Complete ODR By**  
Apr 22, 2019

**Status**
Conversations
History

## Conversation Space Open

You can use the conversation space to send a message to the other party anytime (24/7) that is convenient for you. If the other party leaves you a message, we'll notify you via email/text. You and the other party have until **Apr 22, 2019** to come to an agreement before ODR expires and you must proceed in person.

*i*

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## Create and eFile an Agreement

When an agreement is reached, either party can draft the agreement document by selecting from the forms below. When complete, the document will be available for both parties to review and sign electronically from a computer or mobile device. If you no longer wish to participate in Online Dispute Resolution, you can end the process at any time. Once you do that the court will follow up with the next step for resolving your pending matter(s) in person at the courthouse.

☒ **WE AGREE - choose a form**

**Choose ONE agreement to complete. If you are not sure which form to use, visit the FAQ page.**

Stipulation for Entry of Money Judgment Against Defendant

COMPLETE FORM

Stipulation to Dismiss

COMPLETE FORM

☐ **Cancel ODR: Proceed with Court Process**

SUBMIT

# Agreement Creation and Routing

Status

- Pending Registration
- In Negotiation**
  - Pending Signatures
  - Finalizing
  - Terminated
  - Complete

Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

Case Details

**Case Number**  
A11111-61

**Complete ODR By**  
Apr 22, 2019  
[VIEW JUDGMENT FORM](#)

Status

Conversations

History

Conversation Space Open

You can use the conversation space to send a message to the other party anytime (24/7) that is convenient for you. If the other party leaves you a message, we'll notify you via email/text. You and the other party have until **Apr 22, 2019** to come to an agreement before ODR expires and you must proceed in person.

*Information icon*

A word about using this site... we understand that disputes can be stressful for everyone. Keep in mind that you, the other party, and the court share the goal of resolving the issue quickly and fairly. This is a space for negotiating and reaching resolution, not attacking anyone. So please keep it positive, productive, and work together!

Create and eFile an Agreement

When an agreement is reached, either party can draft the agreement document by selecting from the forms below. When complete, the document will be available for both parties to review and sign electronically from a computer or mobile device. If you no longer wish to participate in Online Dispute Resolution, you can end the process at any time. Once you do that the court will follow up with the next step for resolving your pending matter(s) in person at the courthouse.

☒ WE AGREE - choose a form

Choose ONE agreement to complete. If you are not sure which form to use, visit the FAQ page.

You've completed the judgment form. To send for signature, click the SUBMIT button below. To review or edit before sending:

☒ FORM COMPLETED!

Stipulation to Dismiss

☐ Cancel ODR: Proceed with Court Process

## Stipulation for Entry of Money Judgment Against Defendant

Please enter the following information to generate the Stipulation for Entry of Money Judgment Against Defendant form. Once you enter and submit this information you will be able to preview and send an electronic version of this form to the parties for signature.


Judgment shall be entered in favor of Plaintiff and against Defendant in the following amount: \$

The judgment shall bear interest at the rate of  % annually from the date of the judgment until paid in full.

If applicable, define additional terms of the agreement below:

Yolanda Yello has agreed to pay \$1,900 in full by 5:00 PM on 2/28/2019 by either calling 1-800-345-9876 and paying by a debit card or by mailing a Cashiers Check to National Credit 111 Main Street. Anywhere Town, Arizona 678762.

[Cancel](#)



**Matterhorn**  
ST. LOUIS, MISSOURI

## Parties are notified to review and sign agreement



# Agreement Routing, Review and Signature

Mary B Lawyerly  
111 Lawyer Street  
Phoenix, AZ 99999  
PLAINTIFF ATTORNEY

**SUPERIOR COURT  
OF ARIZONA  
MARICOPA COUNTY**

**National Credit**

PLAINTIFF  
v.

**Yolanda Yellow**  
DEFENDANT

**STIPULATION FOR ENTRY  
OF MONEY  
JUDGMENT AGAINST  
DEFENDANT**

CASE NUMBER: A11111-61

This stipulation is entered into between the following Plaintiff and Defendant:

**Plaintiff: National Credit**  
**Defendant: Yolanda Yellow**

Plaintiff and Defendant have reached an agreement to settle this case. Their agreement is as follows:

1. Judgment shall be entered in favor of Plaintiff and against Defendant in the following amount: \$1,900.
2. The judgment shall bear interest at the rate of 12% annually from the date of the judgment until paid in full.
3. Each party shall bear his/her/its own attorneys' fees and costs.
4. Additional terms of agreement: Yolanda Yello has agreed to pay \$1,900 in full by 5:00 PM on 2/28/2019 by either calling 1-800-345-9876 and paying by a debit card or by mailing a Cashiers Check to National Credit 111 Main Street, Anywhere Town, Arizona 678762.

Electronically signed by:

NATIONAL CREDIT - PLAINTIFF Thu Feb 21 14:56:04 EST 2019  
555 CASH MONEY LANE, SUITE1000  
PHOENIX, AZ 99999

YOLANDA YELLOW - DEFENDANT Thu Feb 21 14:57:40 EST 2019  
111 SOUTH AVENUE, APT 2331  
PHOENIX, AZ 99999

## Please Sign

Use your mouse or your fingertip to sign in the box below.

Undo Stroke

Yolanda Yellow

SUBMIT

[Cancel](#)

## Party Messaging, Agreement ready for review and signature





One party has signed, notifying the other party that its waiting on them



Hello,

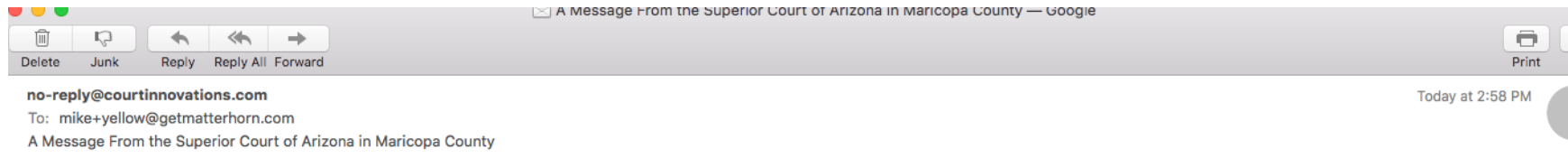
The other party has signed the agreement. To take your turn reviewing the agreement, please [log in here](#).

Sincerely,

Superior Court of Arizona in Maricopa County  
201 W. Jefferson Street  
Phoenix, AZ 85003  
(602) 506-1497

**DO NOT REPLY TO THIS MESSAGE"**

## Both party reviewed and signed email



Hello,

Good news, you and the other party have signed the agreement. The court is now recording the details of your agreement for finalization. You can return to your status page at any time to view the details of your signed agreement. To return to your status page, [log in here](#).

Sincerely,  
Superior Court of Arizona in Maricopa County  
201 W. Jefferson Street  
Phoenix, AZ 85003  
(602) 506-1497

**DO NOT REPLY TO THIS MESSAGE**

## Messaging, agreement has been signed and being finalized

### Status

- Pending Registration
- In Negotiation
- Pending Signatures
- **Finalizing**
  - Terminated
  - Complete

### Parties

#### PLAINTIFF

National Credit

#### DEFENDANT

Yolanda Yellow

### Case Details

#### Case Number

A11111-61

#### Complete ODR By

Apr 22, 2019

[VIEW JUDGMENT FORM](#)

### Status

### Conversations 1


### History

## Agreement Pending eFiling

Congratulations! You and the other party have both signed your agreement. Your court forms have been generated and are pending eFiling with the Superior Court of Arizona in Maricopa County. We will email/text you when your eFiling is complete. You can log into this site at any time to access this and other online cases.

## Other Screens

# Terminate option



## Superior Court of Arizona in Maricopa County

Online Dispute Resolution

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### Status

- Pending Registration
- In Negotiation**
- Pending Signatures
- Finalizing
- Terminated
- Complete

### Parties

**PLAINTIFF**  
National Credit

**DEFENDANT**  
Yolanda Yellow

### Case Details


**Case Number**  
A99999-01

**Complete ODR By**  
Apr 22, 2019

[Status](#)
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### Conversation Space Open

You can use the conversation space to send a message to the other party anytime (24/7) that is convenient for you. If the other party leaves you a message, we'll notify you via email/text. You and the other party have until **Apr 22, 2019** to come to an agreement before ODR expires and you must proceed in person.



A word about using this site... we understand that disputes can be stressful for everyone. Keep in mind that you, the other party, and the court share the goal of resolving the issue quickly and fairly. This is a space for negotiating and reaching resolution, not attacking anyone. So please keep it positive, productive, and work together!

### Create and eFile an Agreement

When an agreement is reached, either party can draft the agreement document by selecting from the forms below. When complete, the document will be available for both parties to review and sign electronically from a computer or mobile device. If you no longer wish to participate in Online Dispute Resolution, you can end the process at any time. Once you do that the court will follow up with the next step for resolving your pending matter(s) in person at the courthouse.

☐ **WE AGREE - choose a form**
☒ **Cancel ODR: Proceed with Court Process**

By terminating ODR, your case will proceed with the standard court process pursuant to the Arizona Rules of Civil Procedure. A Notice terminating your case from ODR will automatically be e-filed with the Court. Do you wish to proceed?

**SUBMIT**

# Reject Agreement Option

[Status](#)[Conversations](#)[History](#)

## Agreement Ready For Signature

An agreement has been drafted and is now ready for the parties to review. If you agree you may continue with your electronic signature. If you do not agree, you can send the form back to the other party with your proposed changes.

[Click to review the agreement form](#)

☐ **ACCEPT** and electronically sign

☒ **REJECT** and propose edits

What is the reason you are rejecting this agreement? Would you like to suggest alternate language? If so, what would you change about the agreement?

We had discussed that I can pay \$500 but the agreement says \$1000. Please change this.

**SUBMIT**

# FAQ Self Help Center



## Superior Court of Arizona in Maricopa County Online Dispute Resolution

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### Frequently Asked Questions

#### I need help using this site and need to contact a real person!

[+]

CASE SPECIFIC INFORMATION: If you have specific questions about your court case, please contact the Superior Court of Arizona in Maricopa County Civil Department at: (602) 506-1497.

TECHNICAL ISSUES: If you are having technical problems with the site, such as getting "oops" errors on the page or the upload document feature will not work for you, please contact a Customer Success Representative at Court Innovations. You can email us at: [courtsupport@courtinnovations.com](mailto:courtsupport@courtinnovations.com) or call us and leave a message at (734) 506-0620. We will get back with you ASAP, but certainly within 1 business day.

#### I don't know my case number!

[+]

If you do not know your case number, please contact the Superior Court of Arizona in Maricopa County Civil Department at: (602) 506-1497.

#### What is a civil debt case?

[+]

A civil debt case is one in which the defendant has allegedly failed to pay another party and owes a debt.

What are the consequences of being a defendant in a civil case for

## E-File Notice of Registration

**SUPERIOR COURT OF ARIZONA  
MARICOPA COUNTY**

[Click here to enter text.](#)

Plaintiff

v.

[Click here to enter text.](#)

Defendant

**NOTICE THAT BOTH PARTIES  
HAVE REGISTERED FOR ODR**

**CASE #** [Click here to enter text.](#)

Notice is hereby provided that both parties in the above captioned case have registered for Online Dispute Resolution.



## E-File Notice of Termination

**SUPERIOR COURT OF ARIZONA  
MARICOPA COUNTY**

[Click here to enter text.](#)

Plaintiff

v.

[Click here to enter text.](#)

Defendant

**NOTICE – ODR TERMINATION**

**CASE #** [Click here to enter text.](#)

Notice is hereby provided that the parties in the above captioned case have terminated negotiations in Online Dispute Resolution or time has run out for negotiations, and the case will proceed with arbitration.

Thank you

Questions?

ODR Case Questions – (602) 506-1497

Technical Assistance Questions –  
(734) 506-0620 or [courtsupport@courtinnovations.com](mailto:courtsupport@courtinnovations.com)